



Dear Customer,

08/08/2025

Fairmilehead Office,
55 Buckstone Terrace,
Edinburgh,
EH10 6XH

Project reference:
CLOVERFIELD.PARK.INVERNESS

Taking care of your drainage system – Cloverfield Park and Meadowfield Park, Inverness

What we are doing

Scottish Water is carrying out work to help reduce the risk of surface water flooding in Cloverfield Park and Meadowfield Park.

Improvements will be made to two existing underground surface water tanks, to reduce the risk of surface water flooding in the area.

All necessary environmental considerations have been fully addressed and we are happy to advise that these works are scheduled to commence on Monday 11 August 2025 for approximately six weeks.

There is no road closure scheduled during the work programme but there will be an increase in construction traffic for the duration of the works while materials are brought to site. A graphic showing the work area can be seen overleaf.

Due to limited space, tankers and vehicles will be parked at the side of the road to allow materials to be brought to site.

We were disappointed to receive negative media coverage about these improvements, as we have worked hard to determine the best way forward to help tackle this issue for the community.

We would like to thank residents for their patience and understanding while we have worked on identifying and implementing this investment and we ask that customers contact us directly with any questions about this work.



For more details on how we
carry out this work, visit:
scottishwater.co.uk

Clancy will be carrying out this work on our behalf. They will do all they can to keep disruption to a minimum.

What happens next?

- No need to worry; your water supply and drainage services from your kitchen and bathroom should not be affected by our work.
- You may notice some noise from construction equipment during these works. We are doing all we can to keep any disruption to a minimum.

Thank you for your patience and understanding while we complete these essential works. Should you require any further information, please call 0800 0778 778 quoting reference CLOVERFIELD.PARK.INVERNESS/Clancy

Yours faithfully,

Daniel Barclay
Contract Manager



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24/7 Customer Helpline free on:



0800 0778778